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July 16, 2008

To whom it may concern,

I am writing this letter in regards to the workshop Strategic Thinking: Understanding Grievance Mediation and Arbitration. This workshop is part of the Peace and Conflict Studies at Conrad Grebel College, University of Waterloo.

The workshop was instructed by Mr. Chuck Matheson. I found that the workshop was formatted in such a manner that any person regardless of his or her experience would be able to follow the material. The roll playing was realistic and insightful. I found that all of my questions were answered quite thoroughly.

It was obvious to me that our instructor enjoyed teaching because he was engaging and enthusiastic about labour relations in general. Mr. Matheson's energy and interest helped hold the participants attention while we learned many new concepts. I feel that Mr. Matheson is well versed with the legal aspects as well as the sociological and historical perspectives of the labour movement in Ontario.

For an interesting and rewarding experience, I highly recommend this workshop.

Best Regards,

A handwritten signature in blue ink that reads 'Don Guest'. The signature is cursive and fluid.

Don Guest
Chairperson
USW 1-500
Ist Vice President
Brantford & District Labour Council
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