



May 30th 2008

To whom it may concern,

I am writing this letter as a recommendation for the workshop Strategic Thinking: Understanding Grievance Mediation and Arbitration, which is presented in partnership between Chuck Matheson and Conrad Grebel College, University of Waterloo.

I found that the workshop was well constructed. The information contained in this workshop was detailed and related directly to real life conflicts and their solutions in today's workplaces. All of my questions were answered and my personal objectives and goals were more than exceeded.

It was obvious to me that our instructor, Chuck Matheson, enjoyed teaching the workshop. His energy and enthusiasm helped keep the participants engaged while they grasped many new concepts. Mr. Matheson was able to point out, and contrast all the different dimensions of a grievance in a unionized workplace, from the perspectives an employer, the union, and the grievor. Mr. Matheson demonstrated to me that his knowledge base and experiences are quite extensive. Mr. Matheson was able to explain the possible remedies and the differences between all those options, whether we were discussing labour boards, arbitrators or mediators.

I highly recommend this workshop to any labour relation practitioner regardless of your level of experience.

Best regards,



Trevor Simpson  
Quarry Coordinator  
St Marys Cement  
Bowmanville, Ontario  
L1C 3K3  
Tel: (905) 623-3341  
Cell: (519) 277-3343